

Service Plans

| Prepaid Voucher | Units | Voucher Expiry Period | Cost |
|-----------------------------------|-------|-----------------------|------------|
| 30 Day Airtime extension eVoucher | 0 | 30 Days | \$75.00 |
| 50 Units/3 Month eVoucher | 50 | 90 Days | \$191.00 |
| 500 Units/6 Month eVoucher | 500 | 180 Days | \$573.00 |
| 1000 Units/12 Month eVoucher | 1000 | 365 Days | \$1,169.00 |
| 2500 Units/12 Month eVoucher | 2500 | 365 Days | \$2,674.00 |
| 5000 Units/12 Month eVoucher | 5000 | 365 Days | \$5,348.00 |

| SMS Usage Rate | Units |
|----------------------|-----------|
| MO SMS (Per Message) | 0.5 units |

| Voice Call Rates (Per Minute) | Units |
|---|------------|
| Fixed | 1.0 units |
| Cellular | 1.2 units |
| BGAN/SB/GSPS | 0.76 units |
| FB | 3.0 units |
| SPS | 2.0 units |
| Voicemail | 1.0 units |
| Inmarsat GAN/Fleet/Swift Voice | 2.5 units |
| Voice to Iridium (voice) | 11.0 units |
| Voice to Thuraya | 5.0 units |
| Voice to Globalstar | 8.0 units |
| Voice to Inmarsat Aero | 4.9 units |
| Voice to Other MSS system | 6.9 units |
| ISDN and 3.1kHz Audio to Fixed/Cellular | 7.0 units |
| ISDN and 3.1kHz Audio to BGAN/FB/SB/GSPS/SPS | 7.0 units |
| ISDN and 3.1kHz Audio to Inmarsat GAN/Fleet/Swift Voice/HSD | 16.0 units |
| ISDN and 3.1kHz Audio to Inmarsat Aero Voice | 16.0 units |
| ISDN and 3.1kHz Audio to Iridium | 16.0 units |
| ISDN and 3.1kHz Audio to Thuraya | 16.0 units |
| ISDN and 3.1kHz Audio to Globalstar | 16.0 units |
| ISDN and 3.1kHz Audio to Other MSS Carriers | 16.0 units |

| Streaming IP Rates (Per MB) | Units |
|---------------------------------|------------|
| Streaming 32kbps | 3.6 units |
| Streaming 64kbps | 6.9 units |
| Streaming 128kbps | 12.0 units |
| Streaming 176kbps | 17.0 units |
| Streaming 256kbps | 20.7 units |
| BGAN HDR Half Channel/64k | 20.7 units |
| BGAN HDR Half Channel Symmetric | 28.0 units |
| BGAN X-Stream | 29.0 units |
| BGAN HDR Full Channel/64k | 32.0 units |
| BGAN HDR Full Channel Symmetric | 38.0 units |

| Data Usage Rates (Per MB) | Units |
|---|------------|
| Standard IP – Global (non Geo) | 9.1 units |
| Standard IP – In region (China, Southern Africa) | 6.0 units |
| Standard IP – In region (South America) | 4.0 units |
| Standard IP – Out of region (China, Southern Africa, South America) | 10.1 units |

Pivotel Inmarsat Prepaid plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit <https://www.pivotel.co.nz/inmarsat-coverage> to view a coverage map. Prices quoted are in NZD excluding GST and are subject to change. Usage will be deducted from the prepaid balance in the following manner. For calls, in 15 second increments, with a 30 second minimum increment per call, for data usage in 20KB increments with the minimum increment of 100KB per session, and for streaming/HDR in 5 second increments, with a minimum increment of 30 seconds. A compatible Inmarsat Satellite device is required to access the Pivotel Inmarsat Satellite service (see handset pricing).

Service Plans

1. Prices are in NZD and exclude GST.
2. BGAN package types consist of BGAN Prepay, BGAN Prepay Stream, BGAN Prepay Geographic, or BGAN Geographic Stream.
3. Streaming is only available on SIMs activated on a Prepay Streaming package.
4. The following geographic regions are available;
 - a. People's Republic of China.
 - b. Southern Africa consisting of Botswana, Lesotho, Mozambique, Namibia, South Africa, Swaziland and Zimbabwe.
 - c. South America consisting of Argentina, Belize, Bolivia, Brazil, Costa Rica, Chile, Colombia, Ecuador, El Salvador, French Guiana, Guatemala, Guyana, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Suriname, Trinidad and Tobago, Uruguay and Venezuela.
5. The same Recharge Vouchers are usable on each BGAN package type.
6. Pivotel reserves the right to modify or delete plans as necessary, including while in commitment.
7. SIM Validity will be based upon the current expiration date or the voucher validity from the date of recharge, whichever is later. The addition of multiple vouchers of the same type on the same date will not extend the validity further than the addition of one voucher.
8. Inmarsat Prepaid expirations occur at 00:00 UTC for the expiration date in question. To ensure existing airtime is not lost, recharge should be processed at least 24 hours prior to expiration.
9. Unused units will roll over if the SIM is recharged prior to the expiration date.
10. Prepaid Vouchers can be removed within 72 hours of initial load, free of charge. After 72 hours, a Voucher Removal Fee will apply.
11. Vouchers cannot be removed from an expired SIM or more than 60-days from the original date of recharge.
12. Only the most recently added voucher can be removed. Vouchers cannot be removed if any units have been used.