

Service Plans

BGAN SCAP is a global satellite data service ideal for users who require the ability to share a data-pool across a number of different terminals.

Plan Name	BGAN SCAP Level 1	BGAN SCAP Level 2	BGAN SCAP Level 3	BGAN SCAP Level 4	BGAN SCAP Level 5
Monthly Access Fee	\$1,265.00	\$2,530.00	\$5,060.00	\$12,650.00	\$25,300.00
SIM Monthly Charge (Per SIM)	\$55.00	\$55.00	\$55.00	\$55.00	\$55.00
Monthly Included Data Allowance (MB) (Shared between all SIMs activated in the plan)	200	400	800	2,000	4,000
Minimum Term (Months)	12 Months Minimum cost is \$15,840.00.	12 Months Minimum cost is \$31,020.00.	12 Months Minimum cost is \$61,380.00.	12 Months Minimum cost is \$152,460.00.	12 Months Minimum cost is \$304,260.00.
Outgoing Call Cost To: Fixed, Mobile and Voicemail (Per Minute)	\$1.95	\$1.95	\$1.95	\$1.50	\$1.50
Incoming Call Cost to BGAN '+61' Number (Per Minute)	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
Outgoing SMS	\$0.63	\$0.63	\$0.63	\$0.48	\$0.48
Excess Data Cost (Per MB)	\$10.00	\$9.50	\$9.00	\$8.40	\$7.95
Outgoing Call Cost To Other Services	Visit - <a href="http://www.pivotel.co.nz/bgan-plans">www.pivotel.co.nz/bgan-plans</a>				

Please Note: There's no limit to the number of SIMs that can be activated on each SCAP plan. Monthly included data is shared between all SIMs activated on the plan.

Special Calls & Value Added Services	
Emergency Calls (112)	FREE
Calls to 1800 Numbers	Charged at the plan's applicable outgoing call rate
Calls to 13/1300 Numbers	Charged at the plan's applicable outgoing call rate
Voicemail - Diversion to voicemail - Calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within New Zealand and Australia)	Charged at the plan's applicable outgoing call rate
Calls to other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate

Streaming Speed	Cost Per Minute				
	BGAN SCAP Level 1	BGAN SCAP Level 2	BGAN SCAP Level 3	BGAN SCAP Level 4	BGAN SCAP Level 5
32 kbps	\$5.07	\$5.07	\$5.07	\$5.07	\$5.07
64 kbps	\$9.72	\$9.72	\$9.72	\$9.72	\$9.72
128 kbps	\$16.83	\$16.83	\$16.83	\$16.83	\$16.83
176 kbps	\$23.76	\$23.76	\$23.76	\$23.76	\$23.76
256 kbps	\$29.09	\$29.09	\$29.09	\$29.09	\$29.09
BGAN HDR Half Channel/64k	\$29.09	\$29.09	\$29.09	\$29.09	\$29.09
BGAN HDR Half Channel Symmetric	\$34.39	\$34.39	\$34.39	\$34.39	\$34.39
BGAN X-Stream	\$40.59	\$40.59	\$40.59	\$40.59	\$40.59
BGAN HDR Full Channel/64k	\$37.21	\$37.21	\$37.21	\$35.51	\$35.51
BGAN HDR Full Channel Symmetric	\$46.51	\$46.51	\$46.51	\$45.10	\$45.10

Note: Streaming IP is disabled by default during service activation. Please contact Pivotel Customer Care to enable the Streaming IP.

## Service Plans

Pivotel's BGAN service enables voice and data connectivity at speeds of up to 492 kbps, wherever your operations take you.



### Portable Connectivity

Light, compact, tough and reliable terminals for easy-to-deploy satellite voice and data communications.



### Vehicular Connectivity

Turn your vehicles into mobile communication hubs with satellite voice and data communications.



### Fixed Connectivity

Connect, monitor and control services and applications in rural, remote or unmanned locations.

## Get more from your satellite service on the Pivotel network!

- Manage your satellite data and control your costs with the Pulsar<sup>®</sup> web-based self-service dashboard
- All satellite data and voice traffic is carried on Pivotel's secure carrier grade network
- Choose how you route your data with options for a static public IP address or virtual private network tunnel
- Standard '+61' numbers that make your services easy to use and cheaper to call
- Dedicated team of locally based satellite communications specialists here to support you

Pivotel Inmarsat BGAN plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit [www.pivotel.co.nz/inmarsat\\_coverage](http://www.pivotel.co.nz/inmarsat_coverage) to view a coverage map. No limit of number of SIM can be activated on each BGAN SCAP plan. Data is billed in 100kB increments. All calls are charged in 60 second increments unless otherwise stated. Included call value excludes premium calls, calls to special numbers and premium text. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. Prices quoted are in NZD including GST and are subject to change. 12 month minimum term applies. Please refer to the above table for minimum cost over 12 months for the plan. The provision of the service will continue after conclusion of the minimum term of the contract unless you request, in writing, cancellation of the service. Plans can be upgraded at any time but will only take effect on the next billing cycle and minimum term will be reset. A plan downgrade is not allowed. A compatible Inmarsat BGAN device is required to access the Pivotel Inmarsat BGAN service (see device pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.co.nz/selfcare](http://www.pivotel.co.nz/selfcare). An itemized bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only. You can manage your data usage of the service to control your cost via Pivotel Pulsar<sup>®</sup> Data Management Portal. Visit [www.pivotel.com.au/wholesale-pulsar-portal/](http://www.pivotel.com.au/wholesale-pulsar-portal/) to learn how to manage your data usage.

