

Iridium GO! (NZD) Unlimited Plan

Effective 1st January 2023

Service Plans

Plan Name	GO! Unlimited NZD Min cost over 12 months is \$3,240.
Monthly Access Fee	\$270
Monthly Included Value	60 minutes (All incoming calls and outgoing calls to New Zealand or Australia)
Outgoing Call Cost (Per Minute)^	\$1.65
Incoming Call Cost (Per Minute)	\$1.65
Iridium GO! Data	Unlimited
Outgoing SMS	Unlimited
Service Suspension (Maximum of 180 days in any 12-month period)	\$15 Per Month

Note: No minimum term if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.

^For calls made to standard fixed or mobile services within New Zealand or Australia.

Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Special Calls & Value Added Services	
Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at standard outgoing call rate FREE
Call Forwarding (within New Zealand or Australia)	Charged at standard outgoing call rate
Calls to Other Pivotel Satellite Phones	Charged at standard outgoing call rate
International Calls to Standard or Fixed Mobile Services	Refer to www.pivotel.co.nz/plans/international-call-charges
Emergency Calls 111/112	FREE

Iridium GO!
Your life, your devices, connected - everywhere.



Why Pivotel?

- Standard Australian '+61' mobile numbers that make your services easier to use and cheaper to call
- Low satellite call rates so you can call when you need to
- Callers to you pay standard call-to-Australian-mobile rates
- Dedicated team of satellite experts based in New Zealand here to support you

The Iridium GO! Unlimited NZD Plan uses the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.co.nz/our-networks/iridium for a coverage map. All calls are charged in 1 minute increments unless otherwise stated. Prices are in NZD, include GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Pivot plans have a 12 month minimum term. Minimum cost over 12 months is defined in the table above. You may choose to waive the minimum term by paying a NZ\$60 fee at the time the service is connected. At the conclusion of the minimum term, the provision of service will continue on a month to month basis unless cancellation of the service is requested in writing. You can suspend your service at any time for NZ\$15 for up to 180 day in any 12 month period. Service suspension is only allowed up to 3 times in that 12-month period. If you suspend your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in suspension. The Iridium GO! Unlimited NZD Plan may only be used with Iridium GO! terminals (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/services/my-account. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only.