

Iridium (NZD) Voice Plans

Effective 1st January 2023

Service Plans

Rates apply to Iridium Phones only.

*Minimum of 3 services required.

Plan Name	Pivot 82 NZD Min cost over 12 months is \$984.	Pivot 92 NZD Min cost over 12 months is \$1,104.	Pivot 107 NZD Min cost over 12 months is \$1,284.	Pivot 157 NZD Min cost over 12 months is \$1,884.	Group 112 NZD Min cost over 12 months is \$1,344.*
Monthly Access Fee	\$82	\$92	\$107	\$157	\$112
Monthly Included Value	\$15	\$30	\$50	\$110	\$60
Outgoing Call Cost* (Per Minute)	\$2.00	\$1.75	\$1.75	\$1.75	\$1.75
Iridium GO! Data - Data Call Using Iridium GO! Apps	Charged at the plans applicable outgoing call rate				
Iridium Data - Data Call Using Direct Internet Service	\$2.60 Per Minute				
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.60				
Service Suspension (Maximum of 180 days in any 12-month period)	\$15 Per Month				
Note: No minimum term if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.					

*For calls made within New Zealand or Australia to standard fixed or mobile services within New Zealand or Australia. Note: Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Special Calls & Value Added Services	
Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plans applicable outgoing call rate FREE
Call Forwarding (within New Zealand or Australia)	Charged at the plans applicable outgoing call rate
International calls to standard fixed or mobile services	Refer to www.pivotel.co.nz/plans/international-call-charges
Calls to other Pivotel satellite phones	Charged at the plans applicable outgoing call rate
Emergency Calls 111/112	FREE
Calls to Iridium 8816, 8817 (Per Minute)	\$3.80
Calls to Thuraya 8821 (Per Minute)	\$3.80
Calls to Inmarsat (Per Minute)	\$3.80
Iridium calls made outside New Zealand or Australia to standard fixed or mobile services within New Zealand and Australia (Per Minute)	\$3.00
Incoming calls to a Pivotel Iridium service located outside New Zealand or Australia (Per Minute)	\$3.00

Did you know...

Calling a Pivotel satellite phone number from New Zealand costs up to 10x less than calling a standard mobile satellite phone number. **That's because Pivotel satellite phones use standard Australian mobile numbers.**

Source: <https://www.spark.co.nz/shop/landline/calling-rates/> as at 1st of May 2021. Cost to call an Australian mobile is 60c per minute. Cost to call Iridium, Inmarsat, Globalstar and Thuraya is \$7.64 from a landline and \$18.35 from a mobile phone.



Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.co.nz/our-networks/iridium for a coverage map. All calls are charged in 1 minute increments unless otherwise stated. Prices are in NZD, include GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Pivot plans have a 12 month minimum term. Minimum cost over 12 months is defined in the table above. Please note a minimum of 3 services are required for any group plans. You may choose to waive the minimum term by paying a NZ\$60 fee at the time the service is connected. At the conclusion of the minimum term, the provision of service will continue on a month to month basis unless cancellation of the service is requested in writing. You can suspend your service at any time for NZ\$15 for up to 180 day in any 12 month period. Service suspension is only allowed up to 3 times in that 12-month period. If you suspend your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in suspension. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/services/my-account. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only.